City of London

Digital Services Sub Committee
3rd July 2020

Digital Services in the Dept of the Built Environment

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Dept of the Built Environment Overview

Main Business Activities

- Planning service, bridges & highways management, transport & public realm enhancement projects, waste & cleansing service, Building Control & resilience
- Contributes to corporate aims – shaping outstanding environments, thriving economy, flourishing society,
- Key role in delivery of corporate capital building projects
- 220 staff; Net revenue local risk budget £19M; annual forecast capital spend over £20M

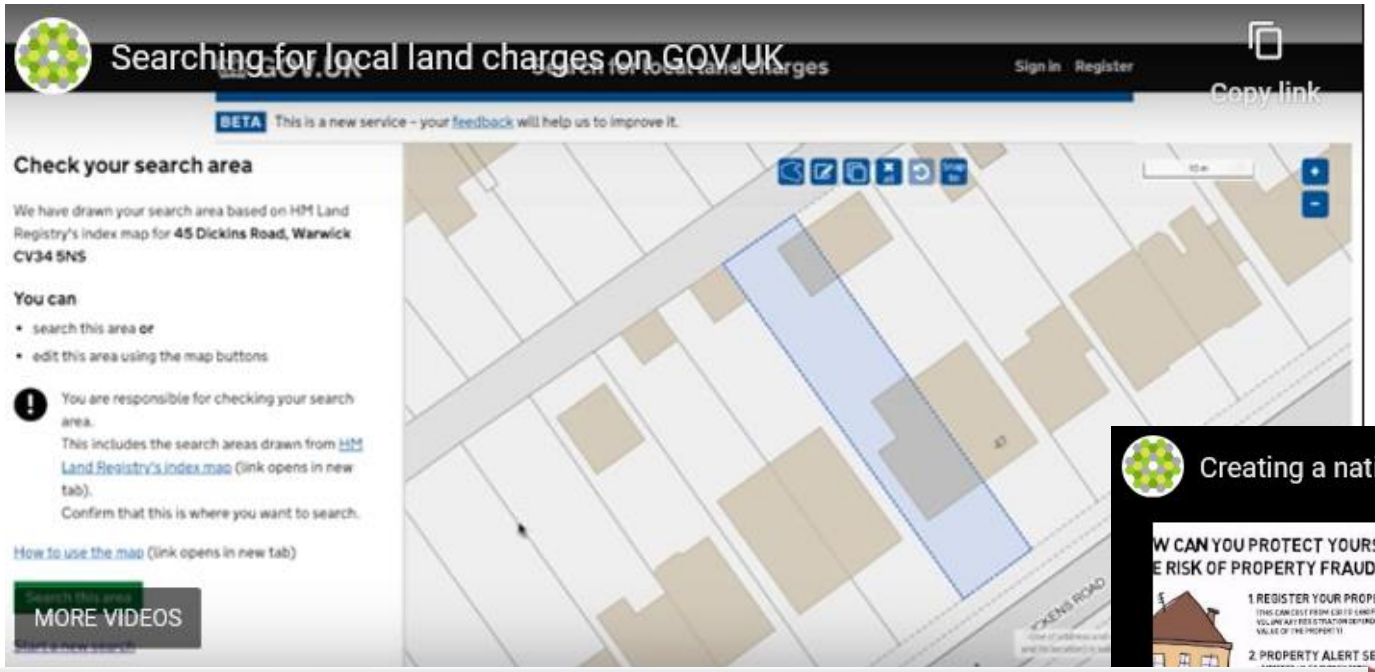
- DBE leads on digital infrastructure in several key areas

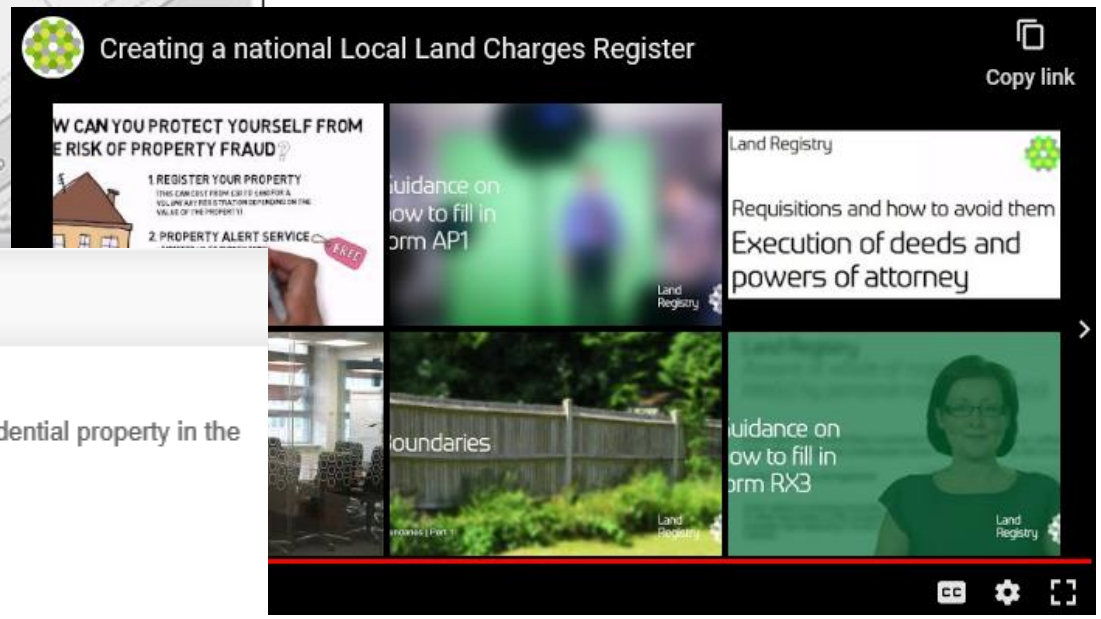
- DBE service improvements are made easier by going digital

Digital Infrastructure Lead Areas

- Wayleaves – standardised wayleave toolkit to speed up broadband connections; endorsed by Mayor of London and adopted nationally
- Wi-Fi – fastest outdoor mesh Wi-Fi network in Europe, 156 access points, speed over 200 megabits per second to over 80,000 users.
- 4G – City & Cornerstone delivered 200 "small cells" on street furniture to enhance 4G coverage & eradicate "not spots"
- 5G – City offering rooftops and street furniture to mobile operators to encourage roll out of 5G in 2020. City already has several live 5G sites deployed on non-Corporation owned buildings.
- Fibre to the Premises – Openreach have achieved 90% coverage, remaining 10% to be completed by 2021. 12 City housing estates will have access from two suppliers by end 2020.

Recent Service Improvement Example: Digital Service for City's Local Land Charges





Property searches

The Property Search Team provides a service to purchasers and lessees of commercial and residential property in the City of London through the CON29 process.

Contact us

Property Search Team
The Department of the Built Environment

HM Land Registry

City of London

Recent Service Improvement Example: Digital Service for City's Local Land Charges

- Context: 23,000 local land charges registered for one Square Mile
- Up to 200 charges registered on individual properties
- 100 local land charge searches monthly; paper-based system; 6 day turnaround.

- Shift to Digital: Data quality checking: 6 month process, 3 staff involved,10,000+ data issues affecting 9,000 charges. 3rd local authority to shift in England; 1st in London.

- Outcome: Better data set for the City property market available via HM Land Registry website since Oct 2018.
- Outcome: Same day automated digital response; lower £15 processing fee; available worldwide.

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Current Improvement Example: Digitising & Publishing Highway Projection Licences

LICNO	DATE	TYPE	Current Best Guess	Drawings - one per line [Missing Drawing] {Drawing Already Listed}	Licence Pages	Works	STRNO	BLD2	HWY1	HWY2
1254	23 Jun 1997	A	0: Licence is "dead"	A-1A A-2A A-13A	9	retention of existing vaults and construction of new in Staining Lane	31-45	Gresham Street, London	Staining Lane, Wood Street	Gresham Street
1254	23 Jun 1997	E	3: Licence is probably extant	ASK-095 A2/7 A12/5 A101/5	3	architectural features	31-45	Gresham Street, London	Staining Lane, Wood Street	Gresham Street

City Secretary
Tom Simmons

CORPORATION OF LONDON

P.O. Box 270
Guildhall
London
EC2P 2EJ

Telephone
0171 606 3030

Minor (Architectural) Projections over the Highway
Highways Act 1980 (Section 177)

WHEREAS

(1) Legal & General Assurance Society Ltd
of Bucklersbury House, 3 Queen Victoria Street, London EC4N
(hereinafter called "the Licensee") for the purposes of this Licence being the person or body corporate (or his/their successor(s) in title) entitled to receive the rack rent in respect of:-
31-45 Gresham Street, EC2
(hereinafter called "the Building") has requested permission from the Common Council (hereinafter called "the Corporation") for the construction of:-
architectural features

(hereinafter called "the Works") attaching to the Building, in accordance with Registered Planning Permission No. 96-1157W dated 9 August 1996
and situated over the street(s) known as:-
Staining Lane, Wood Street, Gresham Street
(hereinafter called "the Said Highway(s)"); all as shown on the submitted Drawings numbered:-
ASK-095, A2/7, A12/5, A101/5, A120/6 for E

(2) The Licence of the Corporation under Section 177 of the Highways Act 1980 (hereinafter called "the Act") is necessary for the Works subject to such terms and conditions as the Corporation think fit.

NOW in pursuance of the provisions of the said Section of the Act the Corporation as Highway Authority licences the construction and retention of the Works subject to the terms and conditions attached.

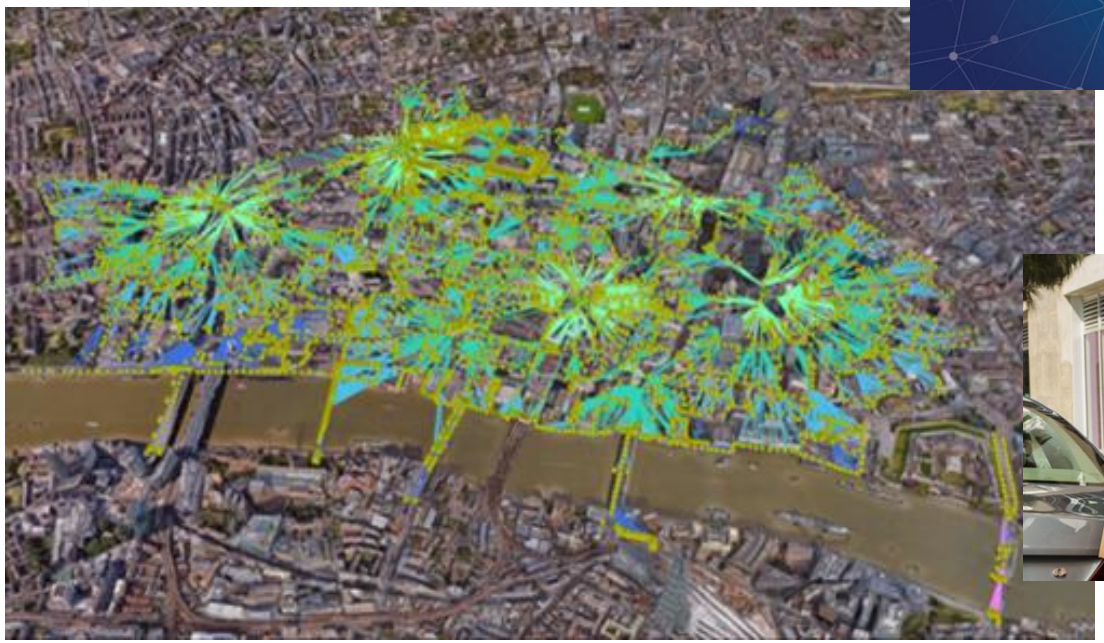
Current Improvement Example: Digitising & Publishing Highway Projection Licences

- Context: Checking and scanning highway projection licences involves several DBE sections plus LMA scanning skills.
- Original estimate of 2,200 paper licences dating back to 19th century held by LMA.
- Projections can be above or below ground so includes building vaults under the highway which are relevant to redevelopment proposals

- Shift to Digital: 1200 licences obsolete & removed; 150 newly 'rediscovered' hidden in old paper files

- Outcome: Now have c.1200 licences checked, scanned and geo-referenced; to be published on web and GIS layer.
- Outcome: Reliable data source for owners/developers/utilities, etc.

Current Improvement Example: Street Lighting Upgrade and Smart Monitoring



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Current Improvement Example: Street Lighting Upgrade and Smart Monitoring

- Street lighting upgrade giving greater control and scope to use resilient communication mesh for real-time monitoring of environmental conditions – rollout currently 70% complete

- Outcome: New LED lighting is efficient, 20% fewer needed, with remote control though a resilient comms 'mesh' network.

- Outcome: Comms network is resilient and smart; can transmit data from smart monitoring devices at lighting locations, e.g. weather conditions, light levels, noise, air quality, security threats.

- Need IT and skills upgrades to make the most of the potential for smart monitoring.

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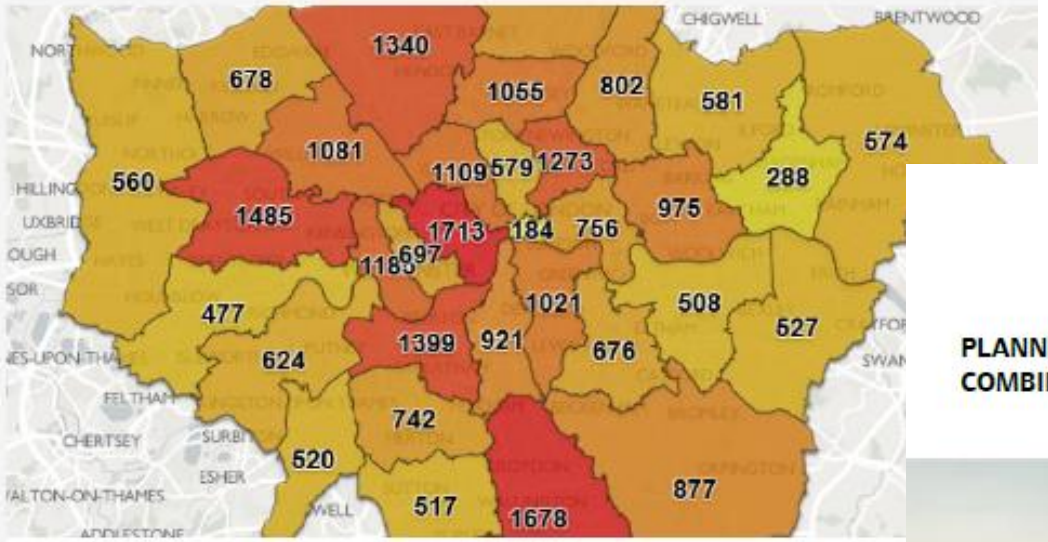
Future Improvement Example: Digital Service for Development Monitoring

Home > What we do > Planning > The London Plan > London Development Database



London Development Database

The London Development Database (LDD) is a collaborative project between the Mayo London boroughs to monitor planning permissions, starts and completions across Lon been running since 2004.

Combined Planning Data Standard

Technical Specification

Greater London Authority

15 May 2019

MAYOR OF LONDON

PLANNING INFORMATION
COMBINED PLANNING DATA STANDARD

MAYOR OF LONDON

APPENDIX 1

Parking Matrix

Existing		
No. Standard Vehicle Spaces (Residential)	No. Standard Vehicle Spaces (Non-Residential)	No. Non-Standard Vehicle Spaces
Resulting Parking Facilities		
No. Standard Vehicle Spaces (Residential)	No. Standard Vehicle Spaces (Non-Residential)	No. Non-Standard Vehicle Spaces

Housing Delivery

Year	Q1	Q2	Q3	Q4
2019				
2020				
2021				
2022				
2023				
2024				
2025				
Cont.				

Demolished / Lost Floor Space

Residential Accommodation							
Unit No.	Unit Type	Gross Internal Floor Area	No. Habitable Rooms	No. Bedrooms	Current Tenure	M4(2) Compliant	M4(3) Compliant
Communal Floor Space Serving Residential Accommodation							
		Gross Internal Floor Area					
Demolished /Lost Non Residential Floor Space							

Future Improvement Example: Digital Service for Development Monitoring

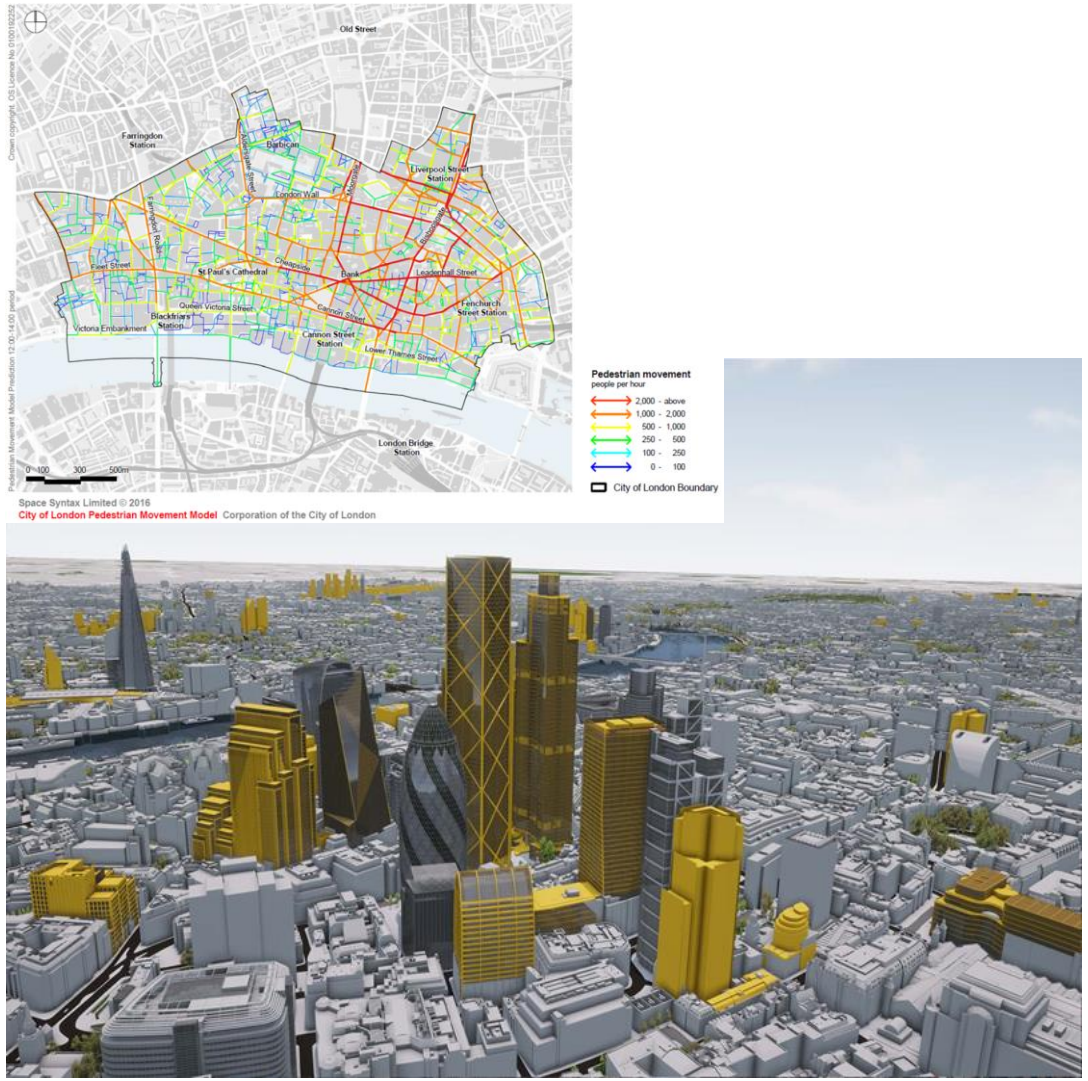
- London Development Database replacement project is a partnership of GLA, London boroughs and the City.

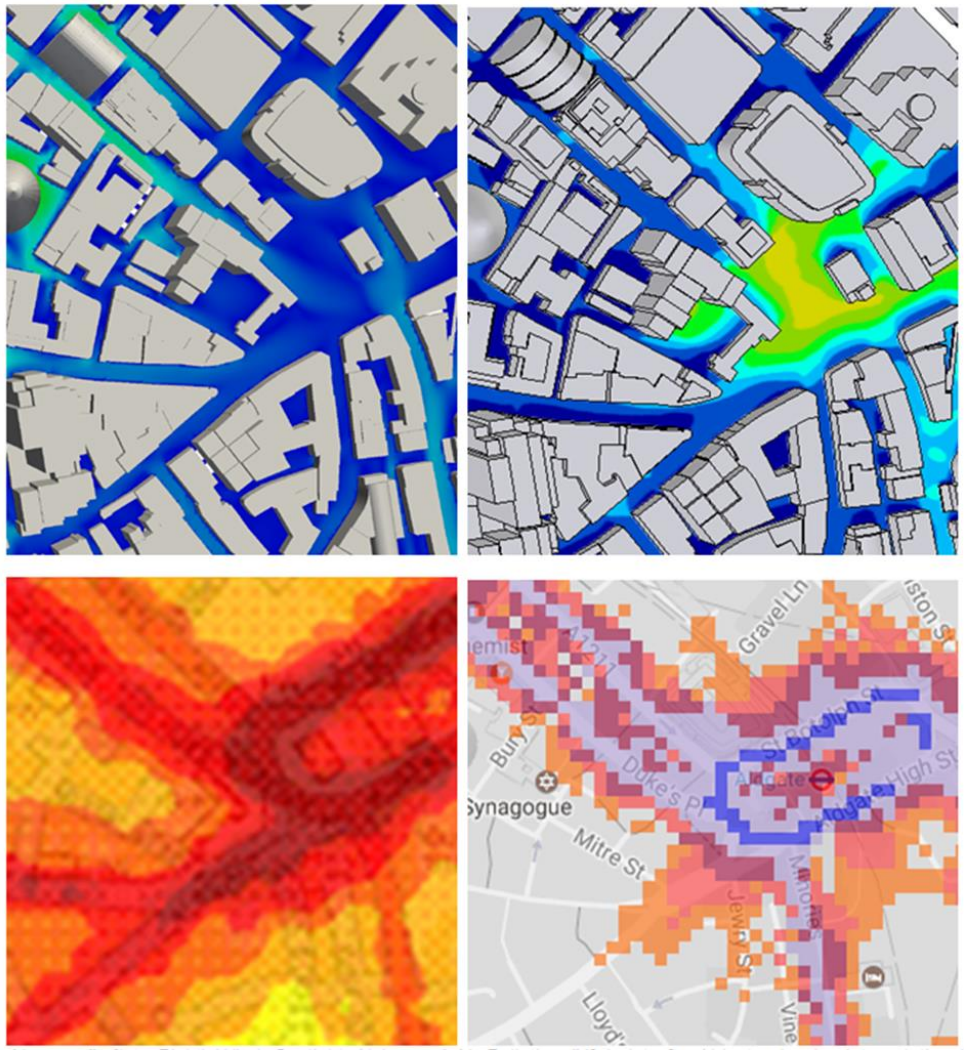
- Updated planning application 'Local Validation List' will require developers to provide the right data directly via new website portal. More comprehensive and consistent data collection which avoids double-handling of data.

- Outcome: London-wide overview and site-specific detail available online as database and in maps
- Outcome: Real time monitoring of development progress

- Commencement due late 2020

Future Improvement Example: Digital Modelling of Development Impacts





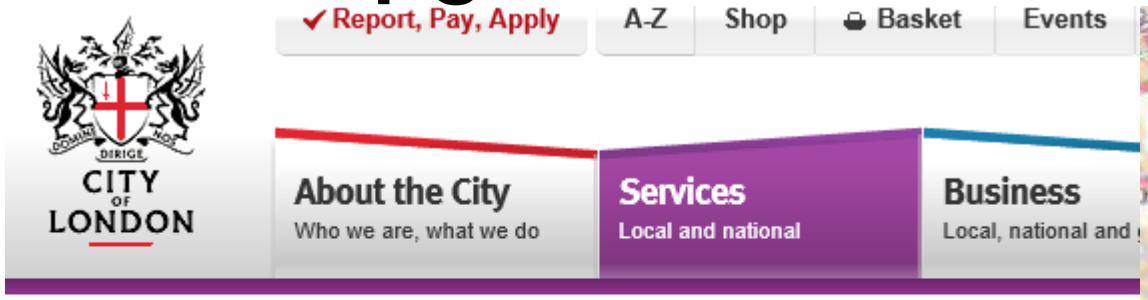
Future Improvement Example: Digital Modelling of Development Impacts

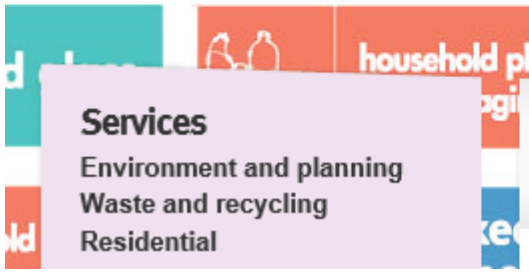
- Computer modelling of the built environment and environmental conditions helps shape a better built environment and future City.

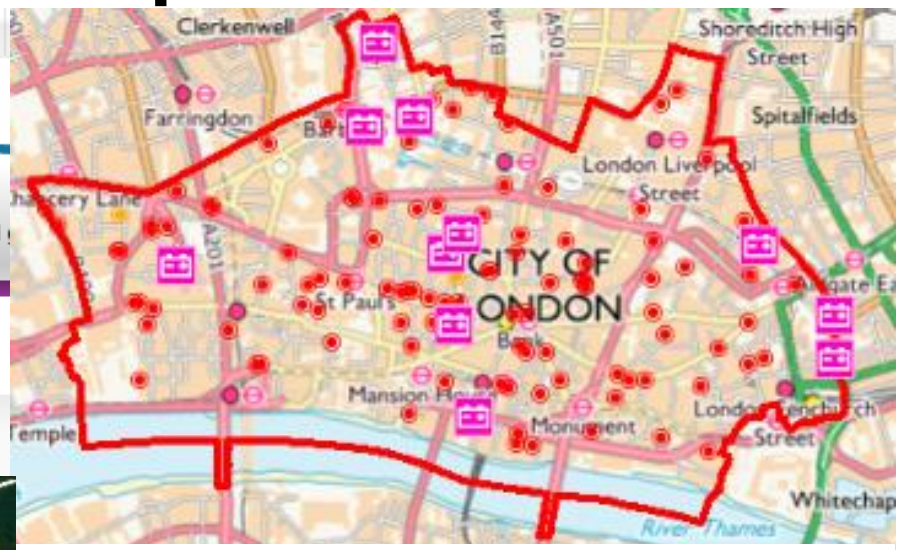
- 3D virtual model of the City – uses 'VuCity' licenced software; demonstration kit available at City Centre.

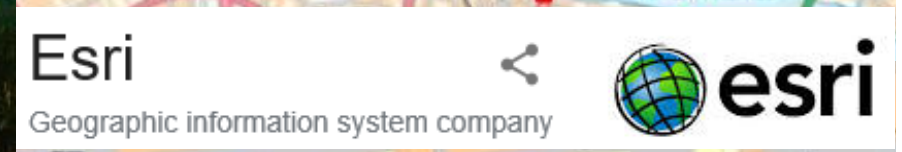
- Outcome: scope for better consultation and engagement, design refinements and better decisions, leading to more successful developments and enhancement projects
- Outcome: Projected pedestrian flow data for 2026 informs traffic management and public realm enhancement priorities. Informed our covid-related temporary street changes
- Outcome: Wind and thermal comfort modelling for a better and safer public realm to walk, cycle and spend time

Future Improvement Examples: Software Upgrades for DBE & Corporate Needs









Future Improvement Examples: Software Upgrades for DBE & Corporate Needs

- 2020: Esri GIS software licence extension for City's corporate mapping needs – now done.
- 2020: 'Hazcol' software replacement for managing hazardous waste on behalf of all London boroughs
- 2021: Uniform/M3 software replacement jointly with M&CP for processing planning applications, building control & environmental health
- 2021/22: Replacement of 'HyMS' software for managing street works
- Need good IT infrastructure and software to deliver the right services & outcomes

Conclusion: Digital Technology Improves DBE Services & Resilience

Context

- Good IT & software provides relevant data for good service delivery
- Good data quality and management processes reduce business risk
- City's complex multi-level, multi-use geography needs to be understood, updated, managed and monitored digitally
- Open data obligations help us to address the digital needs of City, national and global partners helping improve services and resilience

Future

- Need to shift from mixed digital and paper systems towards digital; remote working due to covid-19 is speeding it up
- 3D virtual models help us understand, consult on remotely, and manage physical change in the City
- More smart monitoring can bring efficiencies and service resilience
- Good IT kit and 5G is needed to support agile and responsive working

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